



Your Local School Uniform & Sportswear Provider

116-118 Bramcote Avenue
Chilwell, Nottingham
NG9 4DR
(Tel: 01159 258046)

Dear Parent / Carer,

We hope that you are staying well during this difficult time. In line with government guidelines we are planning to **re-open** with new social distancing measures in place to protect our staff and our customers.

We look forward to supplying everything you need *as early as possible* so you can enjoy the rest of the summer knowing that you are ready to go back to school when term starts.

“New” Year 7s

In addition to our new social distancing services below, **EXTRA** selling events are being created for Arnold Hill Academy specifically to Help new year 7s buying for the first time. The exact details are still being finalised and will be available to book online as soon as they are agreed. To check, click [HERE](#)

Shop Early

To help guarantee delivery in time, we are asking **All New Starters AND Existing Pupils** to make sure they have at least ordered **BEFORE JULY 31st**. Our returns policy has been extended to 120 days allowing you to buy early with confidence.

Shop Online

Having consulted with many Academies, Primaries and Trusts about the safe provision of uniform, we would like to recommend, wherever possible, shopping online. Click below to go straight to Arnold Hill.

www.schoolwearsolutions.com

Ideal for **EXISTING PUPILS** who know what item they need & what size compared to their current one

For guidance on how to measure your child please refer to our [“size guide”](#) on our website

Click and Collect

Free collection with “contactless” click and collect is available during opening hours.

Please be aware, due to expected higher demand for click and collect, orders may take longer.

Do Not travel to collect your order until you have had confirmation that your order is ready.

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Visiting Our Shop

Our shop will be open during the summer with an appointment service in place from June 15th.

Like all shops, we are required to obey social distancing by keeping 2m apart and limiting the number of customers in the shop at any one time.

To help avoid queuing we are **asking everyone** planning to visit the shop to **book at appointment** at

www.schoolwearsolutions.com

Online appointments can start to be booked for when we re-open on June 15th onward.

When planning your visit, please try to keep to One Adult and One Child.

While booking your appointment you will be asked for exact current measurements of your child.

This will help us prepare a bag of uniform ready for you to collect at your appointment.

The more accurate the measurements, the more precise we will be with our calculations of growth and help us predict your child's size.

So, please have your child and [tape measure](#) handy when you place your booking. There is no need to add growing room, that is what we will do.

Please provide as much information as possible so we can get this right for you. If additional items are required for other children at the same school / another school, please add notes. These can be added to your bag for you to collect at your appointment to ensure your appointment is as productive as possible.

How will my appointment work?

When you arrive at the shop you will be greeted by a member of staff who will happily answer questions

Before you enter the shop, you will be asked to sanitise your hands (sanitiser can be provided)

The **New Shop Layout** will have personal service tables, spaced 2m apart, where you will be served.

Please note fitting rooms are closed in line with government guidelines

To reduce transmission through contact, our staff will be wearing protective gloves and our customers will be asked to limit handling of items until deciding to buy.

When ready to pay your items will be taken to the till area which is now behind a protective screen and you will be requested to come to the till point to complete the sale.

We are encouraging customers to buy contactless or card, wherever possible.

Yours sincerely,

Schoolwear Solutions