

SCHOOLWEAR SOLUTIONS -- Coronavirus Update

Dear Parent

As we face the difficult challenge of responding to the coronavirus, our thoughts go out to the people affected by this event. As your local Schoolwear provider we understand that our customers may have some concerns about Covid-19 and the continued supply of your child's school uniform. In the light of how quickly things can change, we want to advise and reassure you that to date our supply of products remain available and on track. In these ever changing times, we hope that this communication will give you some certainty regarding our continued commitment to supply your children's school uniforms in the coming weeks/months. As we get further advice from the Government & Chief Medical Officers, we will continue to update you of changes which directly affect our business, and will keep in contact with you where possible through your schools social media platforms.

Whilst we aim to continue to trade from our shops and pop up shop, our focus will be to keep people safe. We continue to be here to support all of our customers' needs, and to give excellent service. By purchasing on our "Schoolwear Solutions" web site, it means you are able to order your school uniform 24/7 from home, even if the government guidelines have the necessity to close the High Street stores, we will be open online to take your orders, and to get your items to you by your requested means of delivery, for as long as is feasibly possible. All internet delivery options to suit your own needs, are fully detailed on our website. Visit us at... www.schoolwearsolutions.com

The safety and wellbeing of our staff & customers is paramount during this time. We would request if you are visiting our local store – that all parents follow "Public Health England" guidelines of hygiene and required isolation, and that you do not visit any of our stores if you, or any of your family members have any of the virus symptoms. We would also request that all customers visiting our stores, where possible observe the "2 meter no contact" guidelines with our staff members and other customers.

To date our supply of products remain on track, and we are available to support you from our shops in the normal way ,but just remember that even if your school or local high Street branch is closed, we are always open 24/7 at www.schoolwearsolutions.com for all you school uniform needs. We will of course be keeping a close eye on developments over the coming weeks, but we are well placed at the present time to ensure that customers continue to receive their school uniform orders.

We recognise these are unsettling times and thank you for your continued support. Please take care of yourselves and your families, we remain committed to our customers, our staff and the community.

Kind Regards

Mrs Raaj Takhar

KEY ACCOUNT MANAGER OF SCHOOLWEAR SOLUTIONS